

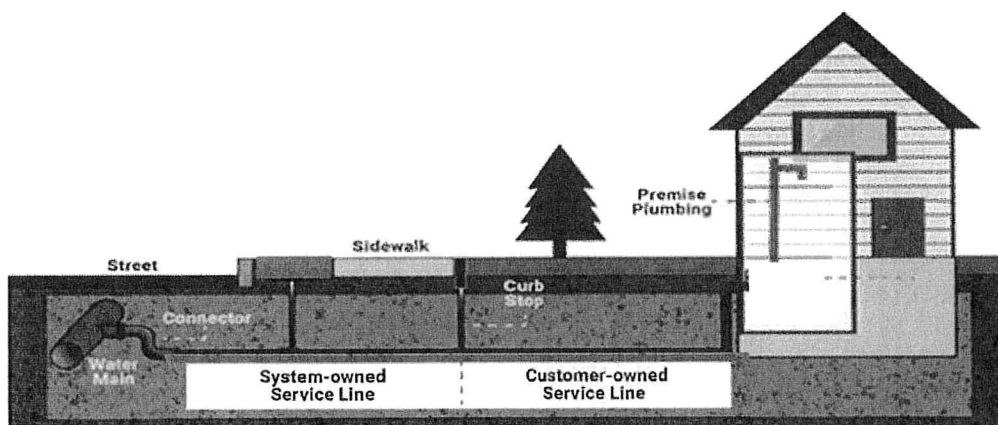
# TOWN OF ROTTERDAM



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## What is a Water Service Line?

A service line is the pipe connecting the water main to the building inlet. A typical configuration of a service line is shown in the figure. In the Town of Rotterdam, the Town owns the service line from the water main to the curb stop and the property owner owns the service line from the curb stop to the building inlet. The property owner also owns the curb stop but has a maintenance agreement with the Town. When any section of the service line is made of lead, it is classified as a lead service line.



Example of a Service Line. If any section of the service line is made of lead, the service line is classified as a lead service line.

## Why do I get notification letters though I have completed the survey? Why does it say unknown though I have completed the survey?

The NYS Department of Health (NYSDOH) requires annual notification letters to be sent out to all owners whose property has an **overall** service line classification of lead, galvanized service line requiring replacement (GLSRR) and unknown. The GLSRR classification is determined when the service line is made of galvanized steel and is currently or was previously downstream of a lead service line, or a service line of unknown material. The table below shows how the overall classification is determined based on the material of the System-Owned service line and Customer-Owned service line. As long as the overall classification remains unknown because the Town side is unknown, letters indicating unknown material will be circulated.

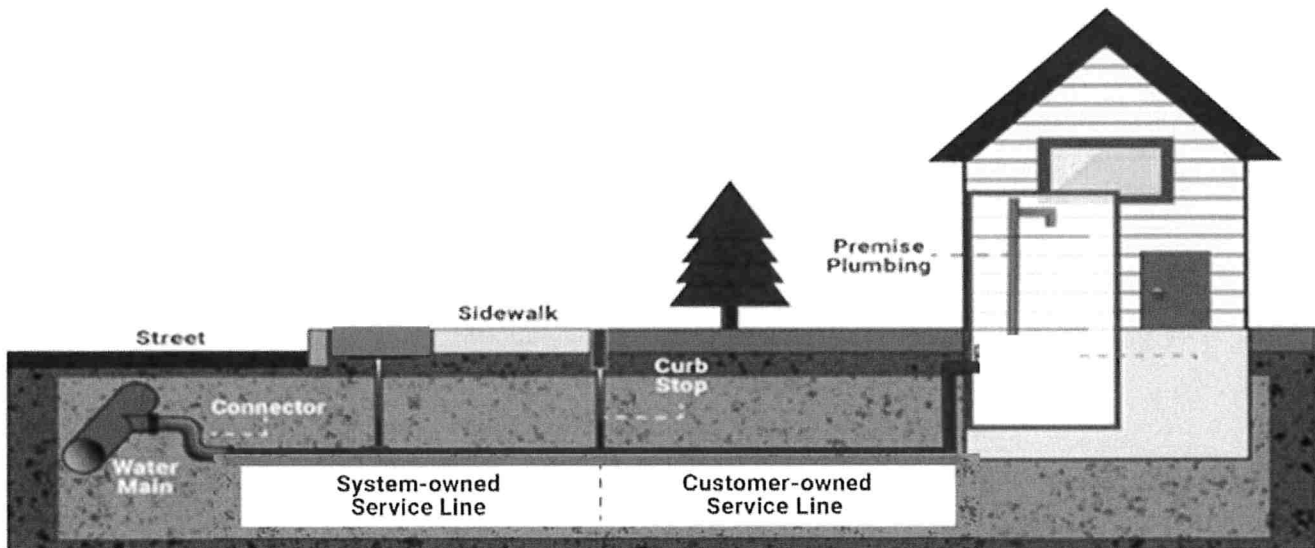
<b>System-Owned SL Material</b>	<b>Customer-Owned SL Material</b>	<b>Overall SL Classification</b>
Lead	All materials (lead, galvanized, copper, unknown and plastic)	Lead
Copper	Copper	Non-Lead
Copper	Galvanized	GSLRR or Non-lead depending on history of System-Owned SL material
Copper	Lead	Lead
Copper	Plastic	Non-Lead
Galvanized	Lead	Lead
Galvanized	Copper	Non-Lead
Galvanized	Galvanized	GSLRR or Non-Lead depending on the history of the System-Owned SL material
Unknown	All materials (lead, galvanized, copper, plastic)	Unknown
All materials except lead	Unknown	Unknown
Lead	Unknown	Lead
Unknown	Unknown	Unknown

## Town of Rotterdam WD#5 Lead Service Line Survey

Dear Resident,

A Lead Service Line Inventory (LSLI) is being compiled by the Town of Rotterdam for which the Town requires your input regarding the material of the customer-owned side of your water service line. According to the Lead and Copper Rule Improvements (LCRI) which was published on October 30, 2024, the US Environmental Protection Agency (EPA) and New York State Department of Health (NYSDOH) require all municipalities to have a completed baseline LSLI by November 01, 2027. The inventory developed shall be used to formulate a phased Lead Service Line Replacement Plan.

A water service line has a divided ownership with the Town owning the service line from the water main in the street up until the curb stop (also known as a shut-off valve and is typically located near the property line). The property owner is responsible for the service line from the curb stop all the way to the house. The LSLI requires that the material of both sides of the service line be determined and classified as lead or non-lead. Please note, at this point the only focus is the incoming water service line and not the plumbing withing the building.



The Town requests your participation to help with determining the property owner side water service line material.

The Town has opted to conduct an online survey to allow for better data processing and allow photographs to be provided/uploaded. Attached is a QR code to the online survey which needs to be scanned by an electronic device such as a smart phone or tablet to access the survey. A website link to the survey is also mentioned below.

Contact details are provided on the survey which can be used if you have questions while completing the survey.

<https://forms.zohopublic.com/primeae/form/LSLISurveyWD5/formperma/Nwe0Rw8PmbhkJyrMcq1n6qwAcxoH47gDE8sC3AVPOWc>



If you do not have access to an electronic device to complete the online survey, paper copies of the survey will be available at the Town Hall. Please note that if paper copy surveys are completed, photographs required in the survey would need to be printed and attached to the survey and the survey would need to be mailed. You may also schedule an appointment with the Town for the Town staff to come to your property and complete the survey on your behalf. If you would like your service line verified, you can schedule an appointment with the Town at the Town at 518-355-7575 ext 322 or email at [getleadout@townofrotterdam.gov](mailto:getleadout@townofrotterdam.gov).

We thank you in advance for your participation.



# LSLI Survey WD#5

The Town is using this survey to complete a Lead Service Line Inventory as required by EPA for all municipalities. Please fill out the survey below and contact KB Group of NY at 518-581-5430 if you have any questions. \* are required fields.

If you would like your service line verified, you can schedule an appointment with the Town at the Town at 518-355-7575 ext 322 or email at [getleadout@rotterdamny.org](mailto:getleadout@rotterdamny.org). You may also conduct a self-verification and submit the results through the online survey for which the link can be found on the Town's website. Please use the link specific to the water district you are located in.

**Resident Name \***

**Resident Address (Address of building with service line in question) \***

Street Address

Address Line 2

City

State/Region/Province

Postal / Zip Code

Country

**Resident Contact Number \***

 -  -

**Resident Email**

**Is the property located in Rotterdam Junction? \***

- Yes
- No

**Are you the property owner? \***

- Yes
- No

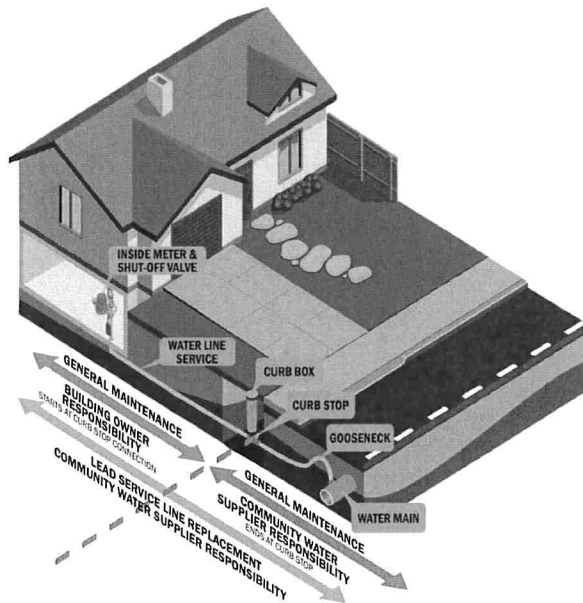
**What type of unit is this property?**

- Single Family Residence
- Multiple Family Residence
- Commercial Building
- Unknown
- Other

**What year was the building constructed?**

- Before 1987
- After 1987
- Unknown

Ownership of water service lines commonly varies with location as shown in the picture below, where the municipality owns the service line up to the curb stop. Lead service lines may be installed along the entire service line length or can make up a part of the service line. Therefore, it is necessary to collect information from residents to determine the material of water service lines.



Is this service line part of a privately owned distribution system? Examples include shopping plazas, office building complexes, mobile home parks and apartment complexes.

- Yes
- No
- Unknown

When was the service line first installed?

- Before 1987
- After 1987 and before 2011
- After 2011
- Unknown

Has the service line been replaced?

- Yes
- No
- Unknown

What is the size of your service line (inches)?

If the size is unknown, please measure the circumference of the pipe with a tape/thread and divide by 3.14.

Service Line Photo \*

Please provide a photograph of the service line

Do you know the material of your service line? \*

Yes

No

What is the visual characteristic of the service line? \*

Metallic

Plastic

## Lead Service Line Tests

For video guidelines please click on: <https://www.youtube.com/watch?v=PcO5FCE9Vfw>

# Pipe Identification Procedures

## How To Identify A Lead Water Service Pipe

### Tools Needed:

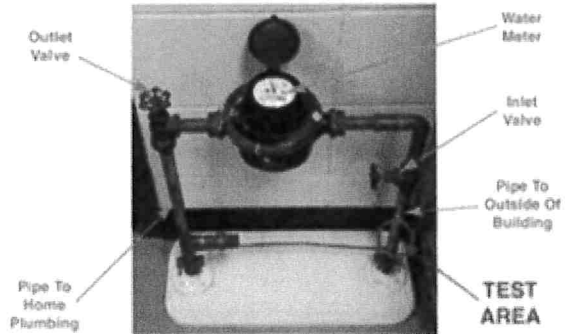
Flathead Screwdriver, Refrigerator Magnet & A Penny (or other coin)

#### Step 1:

**Locate the water service line coming into the building.**

This is typically found in the basement. An "inlet valve" and the water meter are installed on the pipe after the point of entry.

Identify a test area on the pipe between the point where it comes into the building and the inlet valve. If the pipe is covered or wrapped, expose a small area of metal.



#### Step 2:

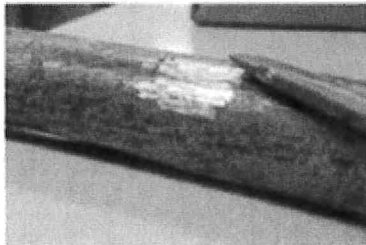
**Scratch the surface of the pipe.**

Use the flat edge of a screwdriver or other tool to scratch through any corrosion that may have built up on the outside of the pipe.

#### Step 3:

**Compare your pipe to the chart below.**

Each type of pipe will produce a different type of scratch, react to the magnet differently and produce a unique sound when tapped with a metal coin.



**Lead Pipes**

#### The Scratch Test

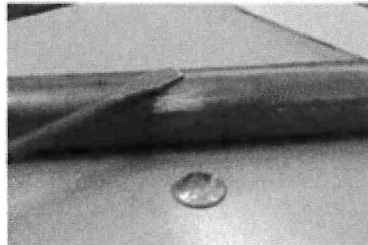
If the scraped area is shiny and silver, your service line is lead.

#### The Magnet Test

A magnet will not stick to a lead pipe.

#### The Tapping Test

Tapping a lead pipe with a coin will produce a dull noise.



**Copper Pipes**

#### The Scratch Test

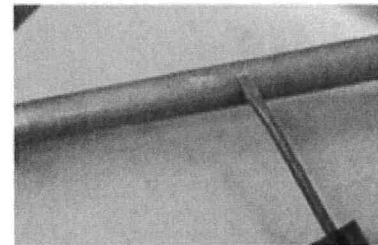
If the scraped area is copper in color, like a penny, your service line is copper.

#### The Magnet Test

A magnet will not stick to a copper pipe.

#### The Tapping Test

Tapping a copper pipe with a coin will produce a metallic ringing noise.



**Galvanized Pipes**

#### The Scratch Test

If the scraped area remains a dull gray, your service line is galvanized steel.

#### The Magnet Test

A magnet sticks to a galvanized pipe.

#### The Tapping Test

Tapping a galvanized pipe with a coin will produce a metallic ringing noise.

### Scratch Test Results \*

- Shiny and silver after scratching
- Copper colored after scratching
- Gray colored after scratching
- Other

**Was the pipe soft and easily scraped? \***

- Yes
- No
- Other

**Scratch Test Result Photograph \***

Choose File



Please upload a photo of the scratched area and the pipe that was scratched

**Magnet Test Results - Did a magnet stick to the pipe? \***

- Yes
- No
- Other

**What material makes up the majority of the water lines inside your building?**

- Copper
- Galvanized Steel
- Plastic
- Lead
- Unknown
- Other

### Additional Comments

Please provide details such as presence of backflow preventers or flow meters containing lead or the presence of point-of-use or point-of-treatment practices which have been installed on the service line.

Review Responses

Save and Email

Submit